

Initial Health Appointment (IHA)

The IHA is a comprehensive assessment completed during a new member's initial encounter(s) with their primary care provider (PCP) and it must be completed within 120 calendar days of enrollment. The IHA is a requirement for all new Medi-Cal and D-SNP members as indicated in the [DHCS All Plan Letter \(APL\) 26-001](#).

1. Current Delegate policies and procedures for Initial Health Appointment (IHA) for:
 - a. New member IHA outreach process
 - b. IHA required criteria
 - c. Oversight of Providers to ensure IHA is completed
 - d. Provider education on IHA requirements
2. A file review will be conducted for a minimum of 10 medical records across 3 primary care provider sites. A universe does not need to be submitted.
 - a. The following criteria will be audited for IHA compliance:
 1. History of member's physical and mental health
 2. Identification of risks
 - a. *For D-SNP members, the HRA must be completed within 90 calendar days of enrollment.*
 3. Assessment of need for preventive screens or services
 4. Health Education and anticipatory guidance
 5. Diagnosis and plan for treatment of any diseases